**Appendix B**

**Bus stop information and telematics**

**Response to enquiry via Chorley 3TF regarding bus stop information in the Chorley East Ward and also the use of telematic systems to monitor bus services in Lancashire.**

In Chorley East Ward there are currently 15 bus stops, of which 6 have timetable information. There are currently no proposals to increase the number of stops with information in this area, following the budget reduction in 2011. Following an agreement with commercial bus operators in July 2012 operators now pay LCC for most bus stop information in their operating areas. They have also prioritised the location of the information's provision, according to their local operating knowledge and customer requirements.

With regards to telematics systems to monitor bus services in Lancashire there are currently no plans to introduce this on vehicles in the county, this follows budget reductions in 2011 and the withdrawal of funding for the previous real time system.

A number of bus operators have retained telematics for their own use and at their own cost, these are Preston Bus, John Fishwick and Sons and Transdev Lancashire United and Burnley and Pendle.